

ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-20
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES

FOR: Talk of the Town Speech Therapy, LLC
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference Volusia County Schools
Contact Name and Title/Position Sunshine M. Bush, MA, CCC-SLP ESE Specialist, Speech & Language Department
Contact Telephone Number (386) 734-7190 x 44028
Contact Email Address SMBush@volusia.k12.fl.us

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: 24-25 (86)
25-26 School Year. Provided one high-quality clinician and provided a supervisor for clinician's CFY. Candidate was provided during December - a difficult time to hire & was on board to work with us at the initiation of the interview so I was not wasting my time

2. How would you rate this Company's knowledge and expertise? 3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Small company ran by an SLP and her husband.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines? 3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Never a concern. Very timely in all requests.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: *No concerns*

5. How would you rate the dynamics/interaction between the Company and your staff?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: *Always supportive, appreciative. will be keeping the clinician on for the 25-26 sy.*

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Ashley Cregan Rating: 3

Name: n/a Rating:

Name: n/a Rating:

Name: n/a Rating:

Comments: *Kind, appreciative, succinct. No concerns*

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: *Always shared words of appreciation and satisfaction with our school district/speech language department. Timeliness. Good quality candidates. Provided a CFY supervisor for the clinician at no cost.*

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: *Number of candidates. Only provided one candidate despite weekly requests for additional support.*

9. Would you recommend this Company's services to your organization again?

Comments: *Absolutely.*

SM Bush, MA, CCC, -SLP Sunshine M. Bush